

Mr Curtis Waite
PLOT 14, 10
BANKSMAN WAY
NEWARK
NG22 9WS

T Hello, here's your energy statement

Covering: 24 Oct 2023 - 24 Jan 2024

Statement Date: 24 Jan 2024

Customer number: A16932516

Your previous balance	£134.81 Credit
Total energy costs (excluding VAT)	£392.79
VAT at 5%	£19.64
Total energy costs (including VAT)	£412.43
You've paid us	£393.00 Credit
Total Adjustments	£1.78 Credit
Your new balance on 24 Jan 2024	£117.16 Credit

Your monthly payment

We will regularly review your payment amount of £131.00 to make sure you're on track to cover your expected energy use.

Your Electricity tariff:

Smart Aug24 v9

Paid by: Monthly Direct Debit

Tariff ends: 31 Aug 2024

Exit fee: £100.00

Estimated annual usage: 2,812.78 kWh

Estimated annual cost: £995.84

Your Gas tariff:

Smart Aug24 v9

Paid by: Monthly Direct Debit

Tariff ends: 31 Aug 2024

Exit fee: £100.00

Estimated annual usage: 3,078.98 kWh

Estimated annual cost: £332.32

It's always a good idea to check online for the best tariff deals available.

Have you got a question about your statement?

You can live chat to us by logging into your account or visiting britishgas.co.uk/contact

We're available Monday to Friday, 8am to 6pm. Alternatively, if you're unable to chat to us online, you can call us on 0330 808 3880.

Your account in detail

Your previous balance **£134.81 CR**

Electricity

Electricity meter number: 20L2195565

24 Oct 23 - 23 Jan 24	741.1 kWh at 28.078p per kWh 07044.7 - ACTUAL read 24 Oct 23 07785.8 - ACTUAL read 23 Jan 24	£208.09
24 Oct 23 - 23 Jan 24	Standing charge 92 days at 47.651p per day	£43.84

Total Electricity costs (excluding VAT) £251.93

Gas

Gas meter number: E6S22577881961

24 Oct 23 - 1 Jan 24	1,218.0 kWh at 7.027p per kWh 00840 - ACTUAL read 24 Oct 23 00948.9 - ACTUAL read 1 Jan 24 108.9 gas units at 39.3712927756654 calorific value	£85.60
1 Jan 24 - 24 Jan 24	423.1 kWh at 7.027p per kWh 00948.9 - ACTUAL read 1 Jan 24 00986.8 - ESTIMATED read 24 Jan 24 37.9 gas units at 39.3 calorific value	£29.73
24 Oct 23 - 24 Jan 24	Standing charge 93 days at 27.459p per day	£25.53

Total Gas costs (excluding VAT) £140.86

Total energy VAT at 5% £19.64

Total energy costs (including VAT) £412.43

Your payments

16 Nov 2023	Payment	£131.00	CR
18 Dec 2023	Payment	£131.00	CR
16 Jan 2024	Payment	£131.00	CR

Total payments - Thank you £393.00 CR

Other adjustments

18 Dec 2023	Adjusted balance transfer from old billing system	£1.78	CR
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Total adjustments £1.78 CR

Your new balance on 24 Jan 2024 £117.16 CR

Helpful contacts

Please let us know if you're unhappy with our service. You can:

- contact us at britishgas.co.uk/contact

If you have a complaint that we **haven't been able to resolve in 8 weeks**, you can contact the ombudsman on 0330 440 1624 or at energyombudsman.org

Smell gas?

T: 0800 111 999

Electrical emergency or power cut?

T: 105

Independent advice through Citizens

Advice: citizensadvice.org.uk/energy
0808 223 1133

Your electricity supply delivery network Energetics
T: 0800 804 8688

Your electricity supply number

S	01	801	BBA
	26	0000	1903 581

Your gas pipeline delivery network visit: energynetworks.org

Your gas meter point reference number

77 61 79 96 05

Scan this on a price comparison app to compare your tariff with others on the market



Need extra help such as advanced power cut warnings or letters in large print, Braille or audio? Visit: britishgas.co.uk/Priority-Service-Register

- For energy saving tips to help understand and reduce consumption visit: britishgas.co.uk/energy-saving
- To find out how to keep your home safe, visit: britishgas.co.uk/home-safety
- For more information about the fuel mix of your electricity, please visit: britishgas.co.uk/energy-sources

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